GOVERNMENT OF INDIA
DEFENCE
LOK SABHA

UNSTARRED QUESTION NO:3323
ANSWERED ON:16.03.2000
SHORTAGE OF HOUSEHOLD ITEMS IN DEFENCE CANTEENS
BALIRAM

Will the Minister of DEFENCE be pleased to state:

(a) whether there has been a shortage of household items in various C.S.D. canteens of the Ministry located in Delhi;

(b) if so, the reasons therefor;

(c) whether sub-standard items of ill reputed companies are often sold to the defence personnel by these canteens;

(d) if so, the details of such cases noticed during the last two years; and

(e) the steps being taken by the Government to make available brands of reputed companies to the defence personnel?

Answer

MINISTER OF DEFENCE (SHRI GEORGE FERNANDES)

(a) to (e): A statement is annexed.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (e) OF LOK SABHA UNSTARRED QUESTION NO.3323 FOR 16.3.2000.

There is no shortage of household items in C.S.D. canteens of the Ministry, located in Delhi.The continuous availability of products is ensured in the Unit Run Canteens (URCs) located all over the country by way of an efficient distribution networkchannelised through Base Depot and Area Depots of C.S.D.The foundation on which the introduction of the items in C.S.D. is based is `to provide goods of high quality to the troops, wherever they are located, at prices cheaper than the prevailing market rates, as far as possible`. For this purpose, there is an established procedure for introduction of items, which includes evaluation of Product and Vendor Image in the civil market, Quality Testing and availability of After Sale Service forconsumer durables etc., that ensures that only high quality products, manufactured by reputed companies are introduced in C.S.D.Moreover, continuous inventory updating, by introduction and deletion of slow/non-moving items is a regular exercise, to meet the consumer preference and taste. In view of the above, the question of selling sub-standard items by C.S.D. canteens does not arise.